



## Overall Reimbursement Guide Menzis Collectief 2017

*Basic Insurances Menzis Basis and  
Menzis Basis Vrij, Additional and  
Dental Insurances*



# Overall Reimbursement Guide Basic Insurances Menzis Basis and Menzis Basis Vrij, Additional Insurances 2017 - Menzis Collectief

## Explanation

You will find summaries of the Basic, additional and dental insurances of Menzis Collectief in this Overall Reimbursement Guide. The services are listed that you can claim for each type of care. These services or reimbursement apply to each insured person per calendar year unless otherwise specified. Conditions and restrictions may apply that are not specified below. For more information on these conditions and restrictions check the insurance terms and conditions. You can find the insurance terms and conditions by visiting [menzis.nl/voorwaarden](http://menzis.nl/voorwaarden) or by requesting them from our Customer Service on +31 (0)88 222 40 40.

**Note:** The overview provides an overall description of the services that you can claim for. Terms and conditions may have been included in the insurance terms and conditions at the different forms of care. You must meet these terms and conditions to claim the relevant care.

This could be a referral from, for example, your GP, but also the condition that your care provider is affiliated to a specific professional association or that Menzis must have given permission in advance. These conditions have not been included in this overview but you can find them in the insurance terms and conditions. Restrictions may also apply such as a maximum number of treatment sessions. For full information on the restrictions, please read the insurance terms and conditions. This Reimbursement Guide is only meant to make it easy to compare the different insurances.

**No rights can be derived from the Reimbursement Guide.**

Care	Menzis Basis and Menzis Basis Vrij	Collectief Aanvullend 1	Collectief Aanvullend 2	Collectief Aanvullend 3	Collectief Aanvullend 4
<b>Acne treatment</b>	-	€ 200	€ 250	€ 300	€ 500
<b>General check-up (Prevention Consultation)</b>	-	-	-	€ 100	€ 150
<b>Alternative treatment methods and medicines</b>	-	-	80% up to € 550	80% up to € 750	80% up to € 950
<b>Audiological assistance</b>	Yes	-	-	-	-
<b>Delivery and maternity care</b>					
Breastfeeding	-	-	€ 200	€ 200	€ 200
Maternity care	No more than 10 days (a personal contribution applies)	-	100% (personal contribution)	100% (personal contribution)	100% (personal contribution)
Maternity care after adoption	-	-	16 hours	16 hours	16 hours
Maternity care after admission	-	-	16 hours	16 hours	16 hours
Multiple birth benefit	-	-	€ 250	€ 250	€ 250
Delivery room	Yes (a personal contribution applies)	-	100% (personal contribution)	100% (personal contribution)	100% (personal contribution)
Obstetric care	Yes	-	-	-	-
<b>Spectacles and contact lenses</b>	-	-	€ 100 (per 2 calendar years)	€ 200 (per 2 calendar years)	€ 300 (per 2 calendar years)
<b>Abroad</b>					
Non-urgent care and medication	Dutch rate or an average of the rate contracted by Menzis in the Netherlands	-	-	-	-
Prevention when travelling abroad	-	100%	100%	100%	100%
Emergency dental care	Yes, limited	€ 250	€ 250	€ 250	€ 250
Emergency medical care and medication	Dutch rate or an average of the rate contracted by Menzis in the Netherlands	100% in addition to the reimbursement from the Basic Insurance	100% in addition to the reimbursement from the Basic Insurance	100% in addition to the reimbursement from the Basic Insurance	100% in addition to the reimbursement from the Basic Insurance
Transport when ill, after suffering an accident or upon death	-	100%	100%	100%	100%
<b>Camouflage products and camouflage therapy</b>	-	€ 200	€ 250	€ 300	100%
<b>Courses (health and first aid/AED courses)</b>	-	€ 200	€ 200	€ 250	€ 350
<b>Dietary preparations</b>	Yes, polymer, oligomer, monomer and modular dietary preparations.	-	-	-	-
<b>Dietetics</b>	3 treatment hours	-	2 hours	2 hours	4 hours
<b>Epilation</b>	-	€ 200 (full insurance duration)	€ 300 (full insurance duration)	€ 700 (full insurance duration)	€ 1,500 (full insurance duration)
<b>Genetic testing</b>	Yes	-	-	-	-
<b>Occupational therapy</b>	10 treatment hours	-	-	-	-
<b>Physiotherapy, exercise therapy, pelvic physiotherapy</b>					
Up to 18 years of age with a chronic indication	Yes	-	-	-	-
Up to 18 years of age without a chronic indication	9 treatment sessions (to be extended by 9 treatment sessions when the result is not sufficient)	} 9 treatments	18 treatments	27 treatments	40 treatments
From 18 years of age without a chronic indication	-				
As from 18 years of age with a chronic indication	21st and the next treatments				
Pelvic physiotherapy (from 18 years of age)	9 treatments (full insurance duration)				
Intermittent claudication	37 treatments during 12 months (full insurance duration)				
<b>Mental Healthcare</b>					
General basic mental healthcare	Yes	-	-	-	-
Specialist mental healthcare with hospitalisation	Yes, during at most 365 days (to be extended to 1,095 days after permission)	-	-	-	-
Specialist mental healthcare without hospitalisation	Yes	-	-	-	-

Care	Menzis Basis and Menzis Basis Vrij	Collectief Aanvullend 1	Collectief Aanvullend 2	Collectief Aanvullend 3	Collectief Aanvullend 4
<b>Medication</b>	Yes, insofar as this is included in the Care Insurance Scheme (for certain medication a maximum reimbursement or personal contribution applies)	€ 750 (personal contribution)	€ 750 (personal contribution)	€ 750 (personal contribution)	€ 750 (personal contribution)
<b>Flu vaccine (non-risk group)</b>	-	-	-	100%	100%
<b>General medical care</b>	Yes	-	-	-	-
<b>Medical aids and dressing material</b>	Yes, insofar as this is included in the Care Insurance Scheme (for specific medical aids a maximum reimbursement or personal contribution applies)	-	-	-	-
<b>Devices and aids for general daily vital functions</b>	-	-	-	€ 100	€ 100
<b>In-vitro fertilisation (IVF) up to the age of 43</b>	Yes, limited	-	-	-	-
<b>Crowns and bridges up to the age of 18</b>	-	-	€ 250	€ 500	100% (a waiting time of 1 year applies)
<b>Speech therapy</b>	Yes	-	-	-	-
<b>Informal (voluntary) care</b>					
Voluntary care courses	-	-	€ 100	€ 150	€ 150
Voluntary care arrangement	-	-	6 days	6 days	6 days
Voluntary care broker	-	-	€ 350 (per 2 calendar years)	€ 350 (per 2 calendar years)	€ 350 (per 2 calendar years)
Respite care during holidays	-	-	15 days	15 days	15 days
<b>Artificial respiration</b>	Yes	-	-	-	-
<b>Specialist medical care</b>	Yes	-	-	-	-
<b>Non-clinical dialysis (kidney dialysis)</b>	Yes	-	-	-	-
<b>Oncology assistance for children</b>	Yes	-	-	-	-
<b>Orthodontics</b>	-	-	-	Up to 18 years of age: maximum € 2,250 for the full insurance duration (a waiting time of 1 year applies). From the age of 18: -	Up to 18 years of age: 100% (a waiting time of 1 year applies). From the age of 18: maximum € 500 for the full insurance duration (a waiting time of 1 year applies)
<b>Orthopaedic arch supports</b>	-	-	€ 100	€ 200	100%
<b>Menopause consultant</b>	-	-	-	€ 200 (full insurance duration)	€ 200 (full insurance duration)
<b>Patient organisations</b>					
Courses	-	€ 50	€ 50	€ 100	€ 100
Memberships	-	€ 50	€ 50	€ 50	€ 50
Therapies	-	€ 100	€ 100	€ 100	€ 100
<b>Plastic surgery or reconstructive surgery</b>	Yes, several exceptions apply	-	-	-	-
<b>Bed-wetting alarm</b>	-	-	100% (one-off)	100% (one-off)	100% (one-off)
<b>Wigs and alternatives</b>					
Wigs	Yes, a maximum reimbursement applies	-	} € 100	} € 300	} € 500
Alternatives	-	-			
<b>Rehabilitation</b>	Yes	-	-	-	-
<b>Second opinion</b>	Yes	-	-	-	-
<b>Soft brace/splint</b>	Yes, if for long-term use	-	-	-	-
<b>Sporting Medical Advice</b>	-	€ 100	€ 150	€ 200	€ 250
<b>Sterilisation</b>					
Man	-	-	€ 300	€ 300	€ 300
Woman	-	-	€ 1,200	€ 1,200	€ 1,200
<b>Quit smoking programme</b>	Yes, once per calendar year	-	-	-	-
<b>Quit smoking course</b>	-	-	-	€ 150	€ 250
<b>Stutter therapy</b>	See speech therapy	€ 200	€ 350	€ 500	€ 1,000
<b>Transplantation (organ or tissue)</b>	Yes	-	-	-	-
<b>Thrombosis service</b>	Yes	-	-	-	-
<b>Hospitalisation (in hospital or institution)</b>	Yes	-	-	-	-
<b>Accommodation expenses related to guest houses or hospices visiting family member</b>	-	-	€ 300	€ 450	€ 450
<b>Accommodation expenses related to guest houses or hospices staying as a patient</b>	-	-	€ 350	€ 350	€ 350
<b>Nursing and care (community nurse care and medical specialist nursing at home)</b>	Yes	-	-	-	-
<b>Foot Care (orthopaedic arch supports, pedicure care, chiropody and podiatry)</b>	Yes (in relation to type 2 diabetes mellitus)	-	-	-	-
<b>Contraceptives (for women)</b>	Yes (up to the age of 21)	100%	100%	100%	100%
<b>Patient transport</b>					
Transport by ambulance	Yes, 200 kilometres at most for a single journey	-	-	-	-
Non-emergency patient transport service (with regard to kidney dialysis, oncology treatment with chemotherapy or radiotherapy, when you can only move around using a wheelchair, when you need supervision to move around due to your limited sight, for children who need intensive paediatric care and in special cases)	Yes, 200 kilometres at most for a single journey (a personal contribution applies of € 100). When using your own transport, a maximum reimbursement of € 0.28 per kilometre also applies.	-	-	-	-
<b>Sensory care for the disabled</b>	Yes	-	-	-	-

Care	Menzis Basis and Menzis Basis Vrij	Collectief Tand 250	Collectief Tand 500	Collectief Tand 1000
<b>Dental care (up to 18 years of age)</b>				
Consultations	Yes	-	-	-
Tartar removal	Yes	-	-	-
Anaesthesia	Yes	-	-	-
X-rays	Yes	-	-	-
Fillings	Yes	-	-	-
Root canal treatment	Yes	-	-	-
Surgery	Yes	-	-	-
Orthodontics	-	See Collectief Aanvullend 3 and 4	See Collectief Aanvullend 3 and 4	See Collectief Aanvullend 3 and 4
Prothesis	Yes	-	-	-
Parodontology	Yes	-	-	-
Gnathology	Yes	-	-	-
Fluoride treatment	Yes	-	-	-
Special dentistry	Yes, a personal contribution applies	-	-	-
<b>Dental care (from 18 years of age)</b>				
Consultations	-	100% up to € 250 and no reimbursement for orthodontics and external bleaching	100% up to € 500 and no reimbursement for orthodontics and external bleaching	100% up to € 1,000 and no reimbursement for orthodontics and external bleaching. A waiting time of 1 year applies to crowns, bridges and implants
Tartar removal	-			
Anaesthesia	-			
X-rays	-			
Fillings	-			
Root canal treatment	-			
Surgical intervention by an oral surgeon	Yes, limited			
Surgical intervention by a dentist	Yes, limited			
Crowns, bridges and inlays	-			
Prostheses	-			
• Full prosthesis	Yes, a personal contribution applies			
• Partial (plate)	-			
• Partial (frame)	-			
Parodontology	-			
Implants	-			
Gnathology	-			
Orthodontics	-	See Collectief Aanvullend 4	See Collectief Aanvullend 4	See Collectief Aanvullend 4
Front teeth replacement (from 18 up to 22 years of age)	Yes, after permission	-	-	-
Special dentistry	Yes, a personal contribution applies	-	-	-

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number 50544101. Nature of the services: indemnity insurances. AFM registration number: 12020807.

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