



# Overall Reimbursement Guide Menzis Basis Voordelig 2017

*Basic, Additional and Dental Insurance*



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## Basic Insurance and Additional Insurance

### 2017 Overall Reimbursement Guide

Below you will find an overview of the Menzis Basic Insurance Voordelig, additional and dental insurances. The services are listed that you can claim for each type of care. A reference has been included to the item in the insurance terms and conditions for each type of care. The insurance terms and conditions can be found by visiting [menzis.nl](http://menzis.nl) or can be requested from Menzis Customer Service on telephone number 088 222 40 40.

**Note:** The overview provides an overall description of the services that you can claim for. Conditions may have been included in the insurance terms and conditions that refer to the different care forms. Only if you meet these conditions will you be entitled to claim for the relevant care. Examples of these conditions are a referral from your general practitioner but also the condition that your care provider is a member of a specific professional association or that you must obtain permission from Menzis beforehand. These conditions have not been included in this overview but you can find them in the insurance terms and conditions. Restrictions may also apply such as a maximum number of treatment

sessions. For full information on the restrictions, consult the insurance terms and conditions.

**Note:** The services and reimbursements specified below are per insured per calendar year unless otherwise stated. Conditions and restrictions may apply that are not specified below. For more information on these conditions and restrictions check the insurance terms and conditions. This can be found by visiting [menzis.nl](http://menzis.nl) or can be requested from Menzis Customer Service on 088 222 40 40.

**This Reimbursement Guide is only meant to make it easy to compare the different insurances. No rights can be derived from the Reimbursement Guide.**

**The Dutch text is binding should any disputes arise from the interpretation of the text.**

Care	Menzis Basis Voordelig	Aanvullend	Extra Aanvullend
<b>Audiological assistance</b>	Yes	-	-
<b>Delivery and maternity care</b>			
Maternity care	No more than 10 days (a personal contribution applies)		
Delivery room	Yes (a personal contribution applies)	-	-
Obstetric care	Yes	-	-
<b>Abroad</b>			
Non-urgent care and medication	Dutch rate or the average of the contracted rate by Menzis in the Netherlands	-	-
Urgent care and medication	Dutch rate or the average of the contracted rate by Menzis in the Netherlands	100% (in addition to the reimbursement from the Basic Health Insurance)	100% (in addition to the reimbursement from the Basic Health Insurance)
Emergency dental care	Yes, limited. Dutch rate or an average of the rate contracted by Menzis in the Netherlands	€ 250	€ 250
Transport when ill, after suffering an accident or upon death	-	100%	100%
<b>Dietetics</b>	3 treatment hours	-	-
<b>Dietary preparations</b>	Yes, polymer, oligomer, monomer and modular dietary preparations	-	-
<b>Genetic testing</b>	Yes	-	-
<b>Occupational therapy</b>	10 hours	-	-
<b>Physiotherapy, exercise therapy, pelvic physiotherapy</b>			
up to 18 years of age with a chronic indication	Yes	-	-
up to 18 years of age without a chronic indication	9 treatment sessions (to be extended by 9 treatment sessions when the result is not sufficient)	} 9 treatment sessions	} 9 treatment sessions
from 18 year without a chronic indication			
from 18 year with a chronic indication	21st and the next treatments		
Intermittent claudication	37 treatments during 12 months (entire insurance duration)		
Pelvic physiotherapy (from 18 years of age)	9 treatments (full insurance duration)		
<b>Mental healthcare</b>			
General basic mental healthcare (GBGGZ)	Yes	-	-
Specialist mental healthcare with hospitalisation	Yes, during at most 365 days (to be extended up to 1,095 days, after permission)	-	-
Specialist mental healthcare without hospitalisation	Yes	-	-
<b>Medication</b>	Yes, insofar as this is included in the Care Insurance Scheme (for certain medication a maximum reimbursement or personal contribution applies)	-	-
<b>General medical care</b>	Yes	-	-
<b>Medical aids and dressing material</b>	Yes, insofar as this is included in the Care Insurance Scheme (for certain medical aids a maximum reimbursement or personal contribution applies)	-	-
<b>In-vitro fertilisation (IVF) (to the age of 42)</b>	Yes, limited	-	-
<b>Speech therapy</b>	Yes	-	-
<b>Artificial respiration</b>	Yes	-	-
<b>Specialist medical care</b>	Yes	-	-
<b>Non-clinical dialysis (kidney dialysis)</b>	Yes	-	-
<b>Oncology assistance for children</b>	Yes	-	-
<b>Plastic surgery or reconstructive surgery</b>	Yes, several exceptions apply	-	-
<b>Wigs</b>	Yes (a maximum reimbursement applies)	-	-
<b>Rehabilitation</b>	Yes	-	-
<b>Second Opinion</b>	Yes	-	-
<b>Soft braces/splints</b>	Yes, if for long-term use	-	-

Care	Menzis Basis Voordelig	Aanvullend	Extra Aanvullend
<b>Quitting smoking programme</b>	Yes, once per calendar year	-	-
<b>Transplantation (organ or tissue)</b>	Yes	-	-
<b>Thrombosis service</b>	Yes	-	-
<b>Hospitalisation (in hospital or institutions)</b>	Yes	-	-
<b>Nursing and care (community nurse care and medical specialist nursing at home)</b>	Yes	-	-
<b>Contraceptives (for women)</b>	Yes (up to 21 year)	-	-
<b>Patient transport</b>			
Transport by ambulance	Yes, 200 kilometres at most for a single journey	-	-
Non-emergency patient transport service (with regard to kidney dialysis, oncology treatment with chemotherapy or radiotherapy, when you can only move around using a wheelchair, when you need supervision to move around due to your limited sight, for children who need intensive pediatric care and in special cases)	Yes, 200 kilometres at most for a single journey (a personal contribution applies of € 100). When using your own transport, a maximum reimbursement of € 0.28 per kilometre also applies	-	-
<b>Sensory care for the disabled</b>	Yes	-	-

Care	Menzis Basis Voordelig	Aanvullend	Extra Aanvullend
<b>Dental care (up to 18 years of age)</b>			
Consultation	Yes		
Tartar removal	Yes		
Aneesthesia	Yes		
X-rays	Yes		
Fillings	Yes		
Root canal treatment	Yes		
Surgery	Yes		
Prothesis	Yes		
Crowns, bridges and inlays	-	-	80% up to € 500
Parodontology	Yes		
Gnathology	Yes		
Fluoride treatment	Yes		
Special dentistry	Yes, a personal contribution applies	-	-
<b>Dental care (from 18 years of age)</b>			
Consultation	-	} 80% up to € 250 (for regular check ups, fillings, X-rays, root canal treatment, anaesthesia, surgery and tartar removal)	} 80% up to € 500 (100% for regular check-ups C11 and C13), no reimbursement for external bleaching and orthodontics
Tartar removal	-		
Anaesthesia	-		
X-rays	-		
Fillings	-		
Root canal treatment	-		
Surgical intervention by an oral surgeon	Yes, limited		
Surgical intervention by a dentist	Yes, limited		
Crowns, bridges and inlays	-		
Protheses			
• Full prosthesis	Yes, a personal contribution applies		
• Partial (plate)	-		
• Partial (frame)	-		
Front teeth replacement between the ages of 18 and 22	Yes, after permission	-	-
Special dentistry	Yes, a personal contribution applies	-	-



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Statutory name: Menzis Zorgverzekeraar N.V. Address: Lawickse Allee 130, 6709 DZ Wageningen.  
Business name: Menzis Zorgverzekeraar N.V., Chamber of Commerce number 50544810. Nature of the services: indemnity insurances. AFM registration number: 12020806. Statutory name: Menzis N.V. Address: Lawickse Allee 130, 6709 DZ Wageningen. Business name: Menzis N.V. Chamber of Commerce number 50544101. Nature of the services: indemnity insurances. AFM registration number: 12020807.

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