



Overall Reimbursement Guide Menzis Basis Voordelig 2017

Basic, Additional and Dental Insurance



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Basic Insurance and Additional Insurance

2017 Overall Reimbursement Guide

Below you will find an overview of the Menzis Basic Insurance Voordelig, additional and dental insurances. The services are listed that you can claim for each type of care. A reference has been included to the item in the insurance terms and conditions for each type of care. The insurance terms and conditions can be found by visiting menzis.nl or can be requested from Menzis Customer Service on telephone number 088 222 40 40.

Note: The overview provides an overall description of the services that you can claim for. Conditions may have been included in the insurance terms and conditions that refer to the different care forms. Only if you meet these conditions will you be entitled to claim for the relevant care. Examples of these conditions are a referral from your general practitioner but also the condition that your care provider is a member of a specific professional association or that you must obtain permission from Menzis beforehand. These conditions have not been included in this overview but you can find them in the insurance terms and conditions. Restrictions may also apply such as a maximum number of treatment

sessions. For full information on the restrictions, consult the insurance terms and conditions.

Note: The services and reimbursements specified below are per insured per calendar year unless otherwise stated. Conditions and restrictions may apply that are not specified below. For more information on these conditions and restrictions check the insurance terms and conditions. This can be found by visiting menzis.nl or can be requested from Menzis Customer Service on 088 222 40 40.

This Reimbursement Guide is only meant to make it easy to compare the different insurances. No rights can be derived from the Reimbursement Guide.

The Dutch text is binding should any disputes arise from the interpretation of the text.

Care	Menzis Basis Voordelig	Aanvullend	Extra Aanvullend
Audiological assistance	Yes	-	-
Delivery and maternity care			
Maternity care	No more than 10 days (a personal contribution applies)		
Delivery room	Yes (a personal contribution applies)	-	-
Obstetric care	Yes	-	-
Abroad			
Non-urgent care and medication	Dutch rate or the average of the contracted rate by Menzis in the Netherlands	-	-
Urgent care and medication	Dutch rate or the average of the contracted rate by Menzis in the Netherlands	100% (in addition to the reimbursement from the Basic Health Insurance)	100% (in addition to the reimbursement from the Basic Health Insurance)
Emergency dental care	Yes, limited. Dutch rate or an average of the rate contracted by Menzis in the Netherlands	€ 250	€ 250
Transport when ill, after suffering an accident or upon death	-	100%	100%
Dietetics	3 treatment hours	-	-
Dietary preparations	Yes, polymer, oligomer, monomer and modular dietary preparations	-	-
Genetic testing	Yes	-	-
Occupational therapy	10 hours	-	-
Physiotherapy, exercise therapy, pelvic physiotherapy			
up to 18 years of age with a chronic indication	Yes	-	-
up to 18 years of age without a chronic indication	9 treatment sessions (to be extended by 9 treatment sessions when the result is not sufficient)	} 9 treatment sessions	} 9 treatment sessions
from 18 year without a chronic indication			
from 18 year with a chronic indication	21st and the next treatments		
Intermittent claudication	37 treatments during 12 months (entire insurance duration)		
Pelvic physiotherapy (from 18 years of age)	9 treatments (full insurance duration)		
Mental healthcare			
General basic mental healthcare (GBGGZ)	Yes	-	-
Specialist mental healthcare with hospitalisation	Yes, during at most 365 days (to be extended up to 1,095 days, after permission)	-	-
Specialist mental healthcare without hospitalisation	Yes	-	-
Medication	Yes, insofar as this is included in the Care Insurance Scheme (for certain medication a maximum reimbursement or personal contribution applies)	-	-
General medical care	Yes	-	-
Medical aids and dressing material	Yes, insofar as this is included in the Care Insurance Scheme (for certain medical aids a maximum reimbursement or personal contribution applies)	-	-
In-vitro fertilisation (IVF) (to the age of 42)	Yes, limited	-	-
Speech therapy	Yes	-	-
Artificial respiration	Yes	-	-
Specialist medical care	Yes	-	-
Non-clinical dialysis (kidney dialysis)	Yes	-	-
Oncology assistance for children	Yes	-	-
Plastic surgery or reconstructive surgery	Yes, several exceptions apply	-	-
Wigs	Yes (a maximum reimbursement applies)	-	-
Rehabilitation	Yes	-	-
Second Opinion	Yes	-	-
Soft braces/splints	Yes, if for long-term use	-	-

Care	Menzis Basis Voordelig	Aanvullend	Extra Aanvullend
Quitting smoking programme	Yes, once per calendar year	-	-
Transplantation (organ or tissue)	Yes	-	-
Thrombosis service	Yes	-	-
Hospitalisation (in hospital or institutions)	Yes	-	-
Nursing and care (community nurse care and medical specialist nursing at home)	Yes	-	-
Contraceptives (for women)	Yes (up to 21 year)	-	-
Patient transport			
Transport by ambulance	Yes, 200 kilometres at most for a single journey	-	-
Non-emergency patient transport service (with regard to kidney dialysis, oncology treatment with chemotherapy or radiotherapy, when you can only move around using a wheelchair, when you need supervision to move around due to your limited sight, for children who need intensive pediatric care and in special cases)	Yes, 200 kilometres at most for a single journey (a personal contribution applies of € 100). When using your own transport, a maximum reimbursement of € 0.28 per kilometre also applies	-	-
Sensory care for the disabled	Yes	-	-

Care	Menzis Basis Voordelig	Aanvullend	Extra Aanvullend
Dental care (up to 18 years of age)			
Consultation	Yes		
Tartar removal	Yes		
Aneesthesia	Yes		
X-rays	Yes		
Fillings	Yes		
Root canal treatment	Yes		
Surgery	Yes		
Prothesis	Yes		
Crowns, bridges and inlays	-	-	80% up to € 500
Parodontology	Yes		
Gnathology	Yes		
Fluoride treatment	Yes		
Special dentistry	Yes, a personal contribution applies	-	-
Dental care (from 18 years of age)			
Consultation	-	80% up to € 250 (for regular check ups, fillings, X-rays, root canal treatment, anaesthesia, surgery and tartar removal)	80% up to € 500 (100% for regular check-ups C11 and C13), no reimbursement for external bleaching and orthodontics
Tartar removal	-		
Anaesthesia	-		
X-rays	-		
Fillings	-		
Root canal treatment	-		
Surgical intervention by an oral surgeon	Yes, limited		
Surgical intervention by a dentist	Yes, limited		
Crowns, bridges and inlays	-		
Protheses			
• Full prosthesis	Yes, a personal contribution applies		
• Partial (plate)	-		
• Partial (frame)	-		
Front teeth replacement between the ages of 18 and 22	Yes, after permission	-	-
Special dentistry	Yes, a personal contribution applies	-	-

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Statutory name: Menzis Zorgverzekeraar N.V. Address: Lawickse Allee 130, 6709 DZ Wageningen.
Business name: Menzis Zorgverzekeraar N.V., Chamber of Commerce number 50544810. Nature of the services: indemnity insurances. AFM registration number: 12020806. Statutory name: Menzis N.V.
Address: Lawickse Allee 130, 6709 DZ Wageningen. Business name: Menzis N.V. Chamber of Commerce number 50544101. Nature of the services: indemnity insurances. AFM registration number: 12020807.

BR.7695.1116.eng

